

How does the Weil-McLain *Ultra* Homeowner Protection work?

- Purchase and install a new Weil-McLain Ultra boiler.
- Homeowner to complete and mail Homeowner Registration Card to the Plan Administrator (TAW, Inc.).
- The UHPP Administrator will confirm by mail the activation of your Ultra Homeowner Protection Plan.
- If a problem occurs with your Ultra boiler in the first five years from the date of installation, contact your Weil-McLain contractor to have the problem repaired.
- The contractor submits claim to the UHPP Plan Administrator (TAW). Do not contact Weil-McLain. This will only slow up the process.

What is involved in submitting a claim?

Upon completion of repairs, contractor performing work submits:

- Claim forms: May be submitted on any standard work order form
Must be signed by the homeowner
Must be sent within 45 days of the date of service
No limit on number of claims allowed
- Information required:
TAW dealer number—TAW contract number— Homeowner name, address, and signature— Ultra boiler model number— Boiler CP (serial) number— Installation date— Date of service— Nature of problem— Type of service performed— Time required for service— Parts used in repair
- Labor rates and parts reimbursement to the contractor per contractor signup agreement with TAW. Invoice for parts costing less than \$100 not required.
- Clearly identify: All part numbers and descriptions
The charges (cost plus markup) for each part
The total amount for all parts
The total amount for all labor
- Submit all claims to: *(do not send to Weil-McLain)*
TAW, Inc. ■ First Plaza Bldg ■ 1985 Tate Blvd. SE, Box 24 ■ Hickory, NC 28602



Visit us at www.weil-mclain.com
Part No. 550-141-949(1102)

WEIL-McLAIN *Ultra* Homeowner Protection Plan



Ultra
with PhD PRECISION HYDRAULIC CONTROL technology



Weil-McLain Ultra 5-Year Homeowner Protection Plan

What is the Weil-McLain *Ultra* Homeowner Protection Plan?

This is an exclusive program offered by Weil-McLain to homeowners who purchase a new Weil-McLain Ultra boiler. The plan provides Ultra Homeowners with parts and labor coverage for any defective electronic or mechanical part furnished by Weil-McLain for up to five (5) full years from the date of installation of their Weil-McLain Ultra boiler.

There is no cost to either the installer or the homeowner for this Ultra Homeowner Protection Plan (UHPP) provided the Homeowner completes the Ultra Boiler Registration Card and returns it to the UHPP plan administrator (TAW, Inc.) within 30 days of the date of the installation of their Weil-McLain Ultra boiler.

What does the *Ultra* Homeowner Protection Plan cover?

The Ultra Homeowner Protection Plan covers 100% of the parts and labor for all Weil-McLain supplied components of your Ultra boiler for the first five (5) years from the date of installation.

In addition to the UHPP, the Weil-McLain manufacturer's warranty covers defects in material and workmanship on the Ultra boiler for one year from date of installation for all Ultra parts and fifteen years on the heat exchanger with the heat exchanger being prorated in the 11th through the 15th year. A complete copy of the Ultra boiler warranty is provided with each Weil-McLain Ultra boiler.

Who is eligible to receive the *Ultra* Homeowner Protection Plan?

Every homeowner who purchases a new Weil-McLain Ultra boiler. The homeowner must complete and send in the Ultra Homeowner Protection Plan Registration Card within 30 days of the date of installation of their Ultra boiler. Otherwise, there will be no UHPP coverage.

What does the *Ultra* Homeowner Protection Plan cost?

There is no cost to the homeowner to receive the benefits of a Weil-McLain Ultra Homeowner Protection Plan provided the homeowner completes and returns their Ultra Registration Card within 30 days from the date of installation of their Ultra boiler. There are no hidden deductibles and there is no limit on the number of claims that may be made during the coverage period.

What is NOT covered by the *Ultra* Homeowner Protection Plan?

- Any system, component, or item that is not directly part of the Ultra boiler as supplied by Weil-McLain.
- Any annual cleaning or maintenance.
- Repairs to the boiler attributable to causes outside the boiler or burner.
- Damage as a result of improper installation.

Is the plan transferable to a new homeowner?

The Homeowner Protection Plan is transferable should you decide to sell your home before the coverage period expires.